

## **Our Mission**

Through housing, services, support, and treatment, we serve Pierce County mothers and children impacted by chemical dependency, homelessness, and trauma. We help mothers achieve and maintain safe reunification through clean and sober living, healing, and self-sufficiency.

# **OUR COMMUNITY STORY 2020**

53.5 Hours of Parent/Child Bonding Retreat Activities Provided

876.75 Hours of Parenting Coaching Provided

**48 Parenting Classes Provided** 

409 Hours of Treatment Services Provided 2,315 Hours of Case Management Provided

5528 bed nights were provided to mothers and children

## NPHA Outcomes 2020

30 families moved into permanent housing

1 attended college/vocational training while living at NPHA 3 attended college/vocational training in Aftercare

6 increased education while living at NPHA 8 increased education while in Aftercare

5 women opened banking accounts at New Phoebe House 6 have banking accounts while in Aftercare

4 gained employment at NPHA 11 were employed in Aftercare

12 mothers gained custody while living at NPHA 15 had custody upon entering at NPHA

16 mothers increased their custody status while at NPHA 19 mothers have custody in Aftercare

33 children received trauma-reducing programming through the Phoebe Kids Play program

31 mothers received counseling while at NPHA 10 mothers received counseling while in Aftercare

45 mothers and 33 children lived at NPHA 21 mothers and 27 children were served in Aftercare

## Goals Achieved in 2020

Revised acceptance criteria to include clients on Medication Assisted Treatment (MAT). Maintained and added to full array of services despite COVID-19 pandemic, including facilitating virtual visits for mothers and children at NPHA.

Converted three administrative spaces into bedrooms to increase occupancy at New Phoebe House. Increased diversity on NPHA
Board per our strategic
initiative goal with three
new board members,
including two individuals of
color.

Increased the daily safety and security of clients with grant to install new security system.

Increased staffing and technological resources to support children attending virtual schooling and families working with outside support services.

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